



Let's go paperless

SECURA is pleased to provide a nearly paperless option for agencies and policyholders with commercial, specialty, and agribusiness policies, helping you deliver coverage information to your clients electronically.

What your agency should expect

If your agency chooses to participate in SECURA's paperless process, you'll need to know the big picture. Our efforts could even create some opportunities to streamline your processes, depending on your agency.

Please share this information with your colleagues, as the changes may impact others in your agency. We want to help make it a painless transition to paperless policy documents.

About the program

Cancellations and reinstatements will continue to be printed and sent to the agency through the mail. This is because they're vital to your coverage records. Agents also will continue to see all policy transactions electronically in AgentLinkSM. If you're signed up for eDocs for commercial, specialty, and agribusiness policies, you'll receive downloads as usual.

The following policy transactions will not be printed:

- New business
- Renewals
- Endorsements
- Premium audits (including Workers' Compensation audits)
- Reverse endorsements

The fine print

If you elect to go paperless, the agency will assume the responsibility of gaining consent from the named insureds. State laws dictate and may limit how policy forms and notices may be provided electronically to policyholders, so it is important to obtain and maintain record of a valid consent and authorization form. This consent can be revoked by the policyholder at any time

As a convenience for your agency, SECURA has created a sample consent form. Contact Agency Tech Support for more information.

How to get started

You can go paperless with SECURA, by contacting Agency Tech Support, **888-558-3405**, option 6, or email agencytechsupport@secura.net.

Benefits of paperless



Potential reduction in operating costs

The cost of printing, paper, and mailing rates are all rising. A paperless workflow may help reduce costs.



Streamlined workflow

Reduce the paperwork in your workflow. No more printing, packaging, or waiting on mail delivery.



Enhanced customer service experience

Deliver your customers their policy information faster and more efficiently.



Environmentally friendly

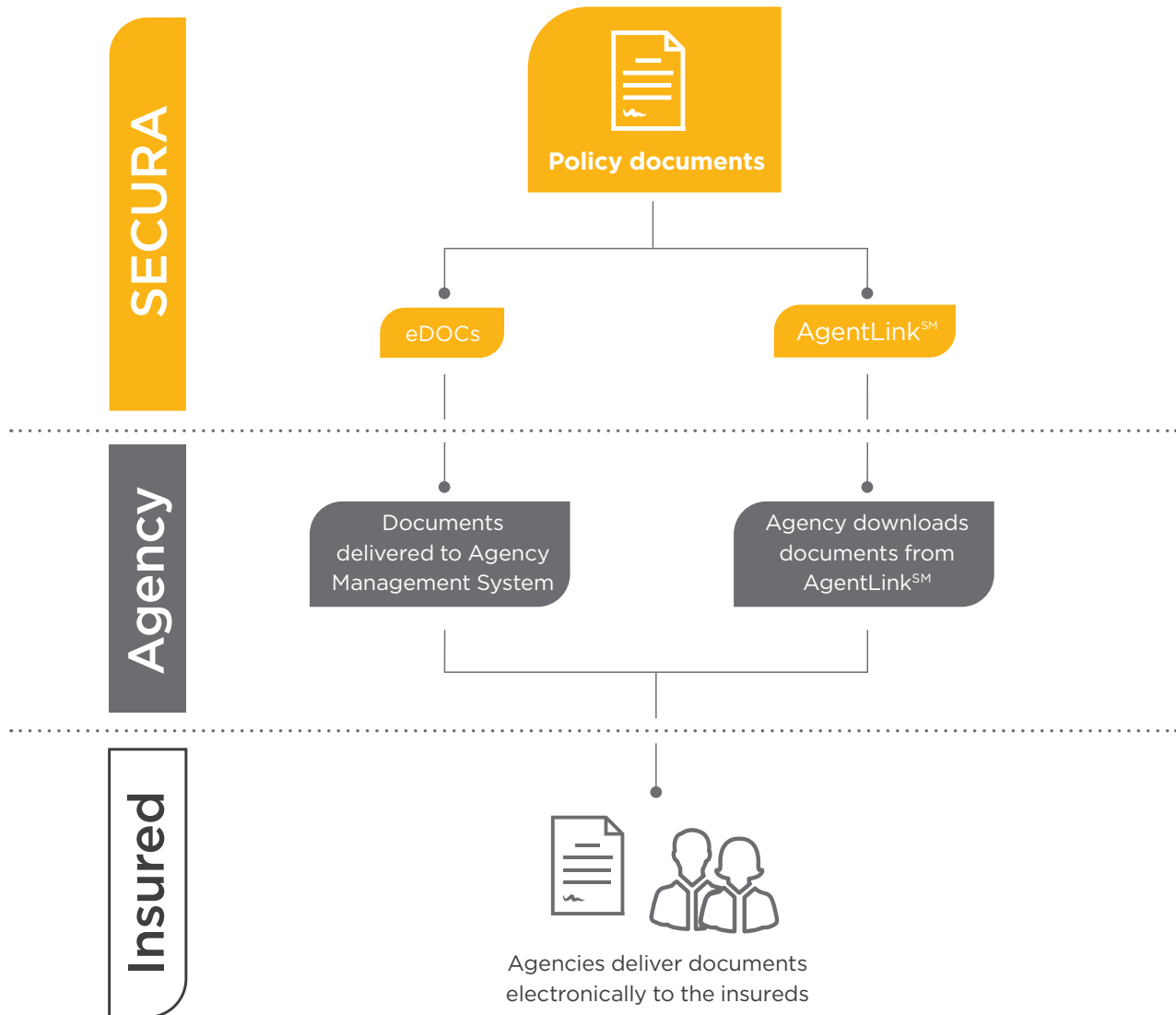
Reducing the amount of paper your business uses is a small change that can make a big environmental impact.



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Understanding the paperless process

How will my agency get policy documents? If my agency doesn't have eDocs, can we still participate? You probably have these and many other questions. Take a look at the graphic below to better understand the paperless process with SECURA.



Questions?

Contact your sales manager or a member of our Agency Tech Support team
800-558-3405, option 6, or email agencytechsupport@secura.net.

We will respond during our regular business hours:
8:00 a.m. - 4:30 p.m. CT, Monday through Friday.